

#### Job Description

Fonction: Département : Responsable direct: Contract: Assistant Food & Beverage Manager F&B F&B Manager Full time

**Organization:** Report to the F&B Manager

#### **Objectives and tasks**

- Prepare management, variance, and financial reports on a periodic basis.
- Oversee daily operations, accounting, and financial matters of the F&B store.
- Supervise employee activities to ensure compliance with established standards and policies.
- Identify and resolve operational, financial, and employee-related issues.
- Coordinate with audit and business teams to ensure adherence to established procedures.
- Train and guide staff in their job duties.
- Assist with recruitment, performance reviews, promotions, terminations, and salary adjustments for employees.
- Ensure employees follow operational practices, hygiene rules, and quality standards.
- Develop and implement training programs for employees.
- Manage F&B store operations to ensure excellent service in an economical and profitable manner.
- Initiate the development of methods for high-quality food and drink preparation.
- Train staff on emergency, health, and safety policies.
- Respond promptly to customer complaints to ensure high-quality customer service and satisfaction.
- Plan and supervise marketing and promotional activities to attract more customers.
- Assist in ordering, purchasing, and stocking F&B products.
- Coordinate sourcing and testing of new products and menus.
- Conduct regular repairs and maintenance of F&B equipment.

# The perfect match

You have a genuine interest for hospitality and assisting guests. You preferable have previous F&B experience(s) in a similar hotel or restaurant. An excellent knowledge of English and French and/or Dutch language is a must. Another language is a plus.

You possess excellent grooming standards, excellent communication skills and persuasive power. You are self-confident and open minded. You live with a true hospitality DNA and a fun person to work with.

## **Qualifications & requirements**

- Flexible schedule (including weekends and bank holidays)
- Organizing and task management skills
- Eye for detail and understanding
- Efficacy and stress-resistant during rush time
- Upselling skills
- Team working attitude
- Multilingual

## We are:

The Dominican is a 4\* deluxe design hotel, a destination for elegance in the historical centre of Brussels. The Dominican is the first member of Design Hotel<sup>™</sup> in Belgium. The Dominican distinguishes itself by offering a unique product and indulgent hospitality. The hotel offers 150 rooms, 3 Meeting Salons, Gym with sauna and Hammam, Courtyard, Lounge Bar and bustling Grand Lounge.

## What we offer:

Joining The Dominican Family is also:

#### **Compensation and Benefits:**

- Competitive Salary: Based on industry standards and experience.
- **Regular Shifts**: Consistent and predictable work schedule.
- **Public Transport home-work travel**: public transportation costs is 100% up to the company .
- **Exclusive Perks**: One free night per year and staff discounts at Carlton Group hotels, including Design Hotels worldwide.
- Nutritious Meals: Access to fantastic and healthy meals during shifts.
- **Uniform**: Provided by the company.

#### **Additional Opportunities:**

- Cultural Experience: Immerse yourself in The Dominican experience.
- International Exposure: Work for a globally recognized company.
- **Team Environment**: Join a supportive team of 47 amazing colleagues.
- **Career Development**: Opportunities for professional growth and advancement.
- **Company Culture**: Be part of a dynamic and expanding corporate culture.

## Hungry for more details

Do you think we have a match? Send your CV and motivation letter to <u>human.resources@thedominican.be</u>

The Dominican Leopold street 9–15 1000 Brussels +32 (0)2 203 08 08 www.thedominican.